Mug Shot Lite™ creates a document, called a Rap Sheet, which lists vital information about your Macintosh® System.   This information can aid the developer of the product you are having trouble with narrow down the possible cause of the problem.

Since the Rap Sheet is a text file, it can be edited with any text editor or word processor.   To create the Rap Sheet, click the Save button below and the standard save dialog will appear allowing you to name it.   The default document name suggested is your "Chooser Name" (from the Chooser desk accessory) with the current date appended to it.   Clicking Save from the save dialog will create the document within a few seconds.   Next, use a word processor to add your name, address, product name, and a problem description where indicated in the document.   Finally, print the form and send it off to the company - either through the Postal Service, FAX, or electronic mail!

If you prefer to have your system information copied to the clipboard, click the Copy to Clipboard button.   This is useful for pasting the information into a desk accessory text editor or directly into your electronic mail software.

The information provided by Mug Shot Lite™ includes the Macintosh model; System, Finder, and MultiFinder® versions; Processor, FPU and MMU types; ROM version and revision level; QuickDraw® version; keyboard type; AppleTalk® version; total RAM memory; and a list of Desk Accessories, system extensions (INITs), control panel devices, Chooser documents and function keys(1).

Notes:
1)   If available, these lists include version numbers.

While interrogating your system, if Mug Shot Lite™ finds a value that it is unaware of, it will be listed as "Unknown [x]" - where x is the out of range value.   This may happen when Mug Shot Lite™ is used on new Macintosh models.   Contact us for update information and include the Rap Sheet document if possible.

Mug Shot came about because of reported problems with some of our products.   When a problem occurred, we always had to nag the user for basically all the information listed above.   Most of the time the information was inadequate to determine the problem.   Now, using Mug Shot Lite™, it is all automated!

Coming soon, Mug Shot Deluxe™, the ultimate Macintosh information system.   Providing a complete Macintosh interface and scads* more information compared to Mug Shot Lite™.   Send us a postcard and we'll inform you upon its release.

* scad (skad) n. a species of mackerel; pl. (Slang) a great quantity.

Printing tips:

For best results, print the Rap Sheet document using a mono-spaced font such as Monaco 9 point or Courier 10 point.   If possible, please insert page breaks so the lists of information do not cross a page boundary.

The System Information Family:
Mug Shot Lite™:   The original system information utility.
Mug Shot II: For customer support, beta testing and bug reporting; an application to
                    create, open, edit and print Rap Sheet documents or "Read Me" files.**
Mug Shot DA: The convenience of Mug Shot II in a editable/printable DA window.**
Mug Shot Deluxe™:   The ultimate system information utility.
Mug Shot Remote™:   Retrieves system information over the network!
Hyper Shot: Creates bug reports directly from your stack!
WIFF: Inspects GIF™ and TIFF pictures.

Version Tracker-VE: Allows vendors to send us the latest information about their product versions.

Version Tracker-PE: Verifies that your system has the latest products installed.   Also allows you to check over a period of time what products have been added or replaced on your system for determining possible system conflicts.**

Version Tracker Probe: Gathers product version and system information for system administrators, allowing them to take system wide product inventories, review system profile information and verify that users have the latest software installed using Version Tracker-AE (Administrator Edition).

Let your customers help you … help themselves!™

**   Part of the Mi Utilities package.

Distribution Restrictions:

Mug Shot Lite™ is a Freeware utility, meaning it is for your personal use only.   You can download it, upload it to non-profit public BBS systems, and pass it on to friends - as long as no modifications are made to it.   Mug Shot Lite™ cannot be distributed as part of any software package (shareware, beta release, product development, product support, commercial, public domain, etc.) nor can it be used for any professional services (consulting, in-house support) without permission and/or license.   User Groups can request special permission, write for details.

Licensing: Need to use part of the Mug Shot family for beta testing?   Product development? Customer support?   Consulting?   In-house support?   Please write for licensing information.

If you like Mug Shot Lite™ (or even if you don't) please send a postcard of your home town!

If you would like two demo disks with the latest versions of all our released products (including Mi Utilities), send $10 to our address below.   Our current product line includes: DAfx, Turbo View, Turbo View II, Gizmo™ DA, HyperPix, Mi Utilities, DA Aid, Ez-Mail, Tic-Toc, Vern, Zz Top, dispGIF XCMD, MiBalloonoid XCMD, MiGestalt XCMD, wickedFind XCMD and many others!

Send questions, problems, or inquiries to:

Electronically:

AppleLink: Mi.Concepts
America Online: MiConcepts
GEnie: jmiles
CIS: [71121,3421]

U.S. Mail:

Mi Concepts
P.O. Box 8822
Kentwood, MI   49508

Revision History:

• Recognized Macintosh models:
    Mac XL, 128, 512, 512E
    Mac Plus, Classic, SE, SE/30
    Mac LC, II, IIcx, IIx, IIsi, IIci, IIfx
    Mac Portable

08/20/88   Created
04/01/89   Released 1.0
06/89-6/90 Released versions 1.01, 1.02, 1.10, 1.11 & 1.12
                    • Fixes MultiFinder memory reporting error
                    • Desk accessory list now excludes MultiFinder info
                    • Document can now be named before saving
                    • Document can be copied to the clipboard

                    • Lists of DA's, INIT's, CDEV's, and FKEY's include version numbers
                    • Added more information as listed above
                    • Updated for latest Macintosh models and keyboards

12/01/90   Released 1.20
                    • Second public release
                    • Changed name to Mug Shot Lite™
                    • Smaller than version 1.10
                    • Windows are centered on the display
                    • Updated for latest Macintosh models
                    • Checks System for machine name before using defaults
                       (Mug Shot Lite™ should always report machine name on new models!)
12/13/90   Released 1.21
                    • Fix problem with last INIT repeat
                    • Fix MMU reporting on old Macs

07/01/91   Released 1.30
                    • Support for System 7
                    • Searches System Extension and Control Panel folders
                    • Searches Apple Menu Folder instead of scanning the Apple Menu
                    • Indicates what system extensions/control panel devices have been disabled
                    • Indicates what files are aliases
                    • Separate list for extensions, control panels and chooser documents
                    • New information list headings
                    • Centers Save window
                    • No longer 64K ROM compatible

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Macintosh, MultiFinder, HyperCard, Apple CD SC, AppleTalk and QuickDraw are registered trademarks of Apple Computer, Inc.

ATTENTION DEVELOPERS: If you have any hardware or software product(s) (accelerators, SCSI devices, serial devices, configuration settings, etc) that you would like Mug Shot to list information about, please contact us immediately!